

## **WE ADVISE OUR CUSTOMERS TO READ OUR TERMS AND CONDITIONS BEFORE PURCHASING A TICKET**

### **CONDITIONS OF TICKET:**

- i. A 25% fee applies on the cancellation of this ticket. No refunds will be made for lost tickets.
- ii. This ticket is only valid for the specific date of travel and provides sea passage between sectors as stated on the ticket. Any ticket not used for the specified voyage/date of travel becomes invalid, unless prior arrangements are made to change the date of travel.
- iii. An open ticket is valid for two months from date of purchase and provides sea passage between sectors stated on the ticket. Confirmation on the date of travel to be done at least 24 hours prior to the sailing time and is subject to availability of space.
- iv. This ticket must be produced on demand and is only valid for the specific person for whom the ticket is paid and travel date endorsed, unless prior arrangements are made to change the date of travel.
- v. Proprietors and Operators of the ship or shipping company will not be held responsible for and shall be exempt from any liability in respect of any detention, delay, over carriage, loss, damage of theft of passengers luggage, goods, chattels or effects unless paid for at current rates of freight and content and value accurately declared to authorized shore staff or Master of ship before commencement of travel.
- vi. Proprietors and Operators of the ship or shipping company will not be held responsible for and shall be exempt from any liability in respect of any injuries or causality to a passenger(s) or injuries caused by passenger(s) towards any other passenger(s) or by a member of the crew to any passenger.
- vii. Passengers travelling with personal luggage including items of high value are fully responsible for their own belonging and are to arrange sufficient insurance cover for all luggage or personal effects expected to be carried on the intended sea passage, prior to purchasing a passage ticket for any specific voyage.
- viii. Proprietors and operators of the ship or shipping company reserve the right to abandon, alter or to reschedule any sailing before or after the date of its advertisement or customary departure without being held liable and responsible for any resulting claims. Where passage has been so abandoned or altered passengers will be entitled to a full refund of passage fares paid.
- ix. Limited Carriers Liability:
  - All goods are carried at limited Carriers Liability as specified in the Sea carriage of Goods and Maine Act 1986.
  - We advise all passengers to insure all luggage and personal belonging. All hand baggage is carried at owner's risk.